



November 8, 2024

Dear Patient,

As of December 1, 2024, North Florida Medical providers are out-of-network due to a decision by Centene/Wellcare. To help you transition to another healthcare plan, please call SHINE at 800-963-5337, for your Medicare Advantage Health Plan options, such as United Healthcare, Humana or Blue Cross Blue Shield.

I hope you will choose North Florida to continue as your Primary Care Provider.

This decision by Wellcare was unexpected and is unfortunate causing turmoil for North Florida Medical's providers.

NFM-Crestview	Dr. Whitfield, and Shirley Blanco, APRN
NFM-Eastpoint	Terri (Tess) Roberts, APRN
NFM-Cross City	Kelly Dees, APRN
NFM-Madison	DeShala Frazier, APRN
NFM-Jessie Furlow	Jeffrey Wasserman, Elaine Larkins, APRN & Alicia Melvin, APRN
NFM-North Monroe	Dr. Jenifer Brickler & Carla Robertson, APRN
NFM-Wewahitchka	Dr. Christian Hernandez Nazario & Rita Thompson, APRN
NFM-Perry	Terri Ellison, APRN
NFM-Mayo	Dr. Bogdan Maliszewski & Debbie Rye, APRN
NFM-Panacea	Dr. Deliana Torres & Lorie Barrow, APRN

Please take the time to call SHINE, speak to a representative at 800-963-5337, and receive your options for another Medicare Advantage plan. We hope you will choose North Florida to continue as your Primary Care Provider.

Sincerely,

Lane M. Lunn, President/CEO  
North Florida Medical Centers, Inc.  
[www.nfmc.org](http://www.nfmc.org)