

NORTH FLORIDA MEDICAL

Patient Centered Medical Home

Where you are at the center of everything that we do.



THE GOAL OF PCMH

The goal of a Patient Centered Medical Home (PCMH) is to **provide you with improved health** by working with you as a team to meet your healthcare needs and always striving for improvement.

WHAT IS A MEDICAL HOME?

A Medical Home provides **personalized healthcare** by offering a team of healthcare practitioners, financial service specialists, and coordinators who **provide evidence-based care to manage your health needs**. The aim is to improve overall health and well-being.

WHAT YOU CAN EXPECT

At Your Medical Home, **you can choose** or be assigned to a doctor or nurse practitioner and his/her Care Team. **Simply inform our staff** during check-in or anytime during your care. The Care Team manages your visits, specialist referrals, tests, and responses to inquiries. **We prioritize your family's care**, offering same-day appointments and after-hours support for urgent needs. **Established patients may access the Patient Portal for 24/7 viewing of medical information and appointment requests.**





Your PCP is:

BE A PART OF THE TEAM!

To be successful as your patient centered medical home we need you to play an active part in the healthcare team.

Here are some things you can do to help:

- **Inform of us immediately of any visits** to other healthcare providers, specialists, emergency/urgent care visits, hospitalizations, etc.
- **Bring any old records**, paperwork, discharge summaries, etc. that you may have from these visits. If you do not have a copy of old records, please sign a release of medical information so that we can receive these records.
- Always **inform the Emergency Department**, Urgent Care, specialists, etc., **that we are your primary care provider**.
- Always **bring an updated list of medications**, including doses, with you to your appointment.
- Keep your **contact information up-to-date**.
- Don't be afraid to share information with your provider/care team! **ASK for help!**
- ASK questions if you don't understand! All questions are welcome!

SAME DAY VISITS AVAILABLE FOR CHILDREN AND ADULTS!

For urgent (non-emergent) needs you can contact us at (850) 682-1164.

For more information regarding office hours, extended hours and location specific information please visit <https://www.northfloridamedicalcenters.org/locations/>

For additional resources, including but not limited to, educational information, self-management tools and community resources please visit <https://www.northfloridamedicalcenters.org/resources/>

Please use this section to make notes that will help you and your support team keep track of important information:

Medical Conditions: _____

Allergies: _____



My Medications:

SERVICES WE OFFER

- Primary and Prevention Health Care
- Chronic Disease Management
- Clinical Pharmacy
- Dental Care
- Nutritional Education
- Referral
- Translation
- Self Management Support
- Health Education
- Family Involvement